





RALPH DEN HOUDIJKER

BUSINESS BLOCKCHAIN ANALYST

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>> LANGUAGES

Dutch	C2
English	B2
French	B1

>> PROFESSIONAL SKILLS

Business analysis	●●●●●●
Functional analysis	●●●●●●
End-to-end analysis	●●●●●○
Business process management	●●●●●○
Project management	●●●●○
Change management	●●●●○
Blockchain	●●●●○

>> TECHNICAL SKILLS

Modeling/programming

ArchiMate	■■■■■■■■■■
BPMN	■■■■■■■■■■
UML	■■■■■■■■■■
XML	■■■■■■■■■■
SQL	■■■■■■■■■■

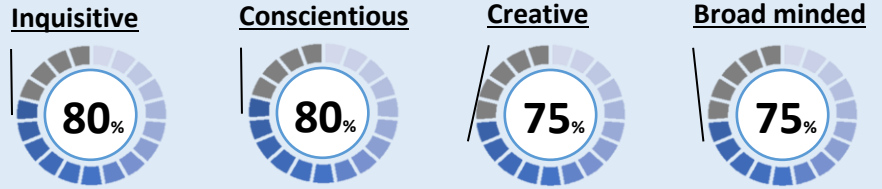
Architecture

Service-Oriented Architecture	■■■■■■■■■■
Enterprise Architecture	■■■■■■■■■■

Frameworks


SCRUM	■■■■■■■■■■
COBIT 5	■■■■■■■■■■

>> STRENGTHS



>> WORK EXPERIENCE >> EDUCATION

2015-...
The Business Analysts
Business & Functional Analyst
The Business Analysts (TBA) is a management consulting group that is part of the Cronos Group and focuses on functional & business analyses, enterprise architecture, end-to-end analyses and the support towards an agile organization.


 Veldkant 33
2550 Kontich, Belgium

Projects
Flemish Government
Development of a proof of concept demonstrating the impact of blockchain on the decision-making process of local governments

Christelijke Mutualiteit (CM)
Implementation of eVSB. This new-build application supports the new Flemish social security system and extends the role of the current care insurance scheme of CM.

Bolides
Set up of a digital platform to realize carsharing services at enterprises.

2013 – 2015
HEC Consulting Group
Project Manager

 Rue Louvrex 14
4000 Liège, Belgium

>> ACADEMIC PROJECTS

Sept 2014 – Dec 2014
Accenture
Business Analyst
Solved a real-life business case in the insurance industry. The goal was to increase the efficiency and customer satisfaction of the insurance company by automating the claims management process.

Oct 2013 – Dec 2013
Johnson & Johnson
ERP Consultant
Advised Johnson & Johnson to restructure the data warehouse environment for BI EMEA, Application Services – Enterprise Services

2013-2015
Master's degree in Business Engineering in Management Information Systems
University of Antwerp
Major in Strategy & Organization
Minor in Corporate Governance
Significant course work in the field of Business Process Reengineering, IT Governance, Strategic Management, Organizational Theory, Finance and Audit
Master's thesis: Benefits management of IT enabled investments at Atlas Copco

2009-2013
Bachelor's degree in Business Engineering in Management Information Systems
University of Antwerp
Significant course work in the field of System Analysis and Design, Economics, Management Science and Business Communication
Bachelor's thesis: (Electronic) Customer Relationship Management at FedEx

2003-2009
Secondary Education
Sint-Ritacollege, Kontich
Equivalent to A-levels acquired, specialized in Latin and Mathematics

March 2014 – May 2014
Atlas Copco
IT Auditor
Audited the 'Manage budget & costs' process of Atlas Copco using the COBIT 5 framework.

>> CERTIFICATES

- Certificated ScrumMaster
- Webdesign: HTML & CSS

>> INTERESTS

- Blockchain & crypto
- Artificial intelligence
- Silicon Valley
- Piano & hockey
- Roadtripping